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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Complete if Known	
		Application Number	09/942,833
		Filing Date	08/29/2001
		First Named Inventor	Courtney
		Group Art Unit	2123 2128
Examiner Name	Not Assigned	RECEIVED APR 23 2002 Technology Center 2100	
Attorney Docket Number	CNTW-008/00US		
Sheet	1	Of	2

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
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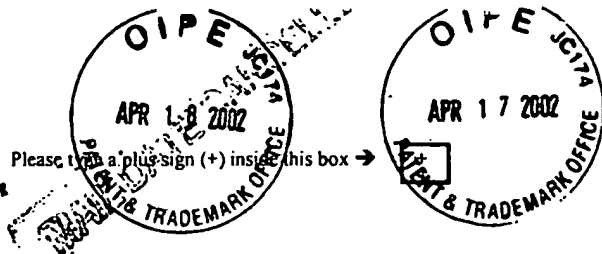
Examiner Signature	Thai Phan	Date Considered	2/28/05
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				RECEIVED	
Application Number		09/942,833			
Filing Date		08/29/2001 APR 23 2002			
First Named Inventor		Courtney			
Group Art Unit		2123 Technology Center 2100			
Examiner Name		Not Assigned			
Sheet	2	Of	2	Attorney Docket Number	CNTW-008/00US

FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	T ²
		Office ¹	Number ²	Kind Code ³ (if known)			

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.		T ²
T.P.		Managing Managed Network Services: The Service Provider Blind Spot; Infonetics Research, The Networking Information Source; June 2000 (18 pages)		
T.P.		ISM Customer – Aware™ Query; CoManage Corporation; As of December 5, 2000 (2 pages)		
T.P.		ISM Customer - Aware™ Provisioning; CoManage Corporation; As of December 5, 2000 (2 pages)		
T.P.		ISM Customer - Aware™ Deep Discovery™; CoManage Corporation; As of December 5, 2000 (2 pages)		
T.P.		ISM Customer - Aware™ Service Profiling; CoManage Corporation; As of December 5, 2000 (2 pages)		
T.P.		ISM Customer - Aware™ Fault and Performance Management; CoManage Corporation; As of December 5, 2000 (2 pages)		

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² For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

³ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

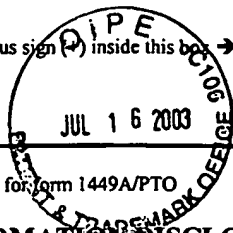
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		Filing Date	08/29/2001
		First Named Inventor	Courtney
		Group Art Unit	2123 2128
Examiner Name	[Not Yet Assigned]		
Sheet 1 of 2	Attorney Docket Number		CNTW-008/00US

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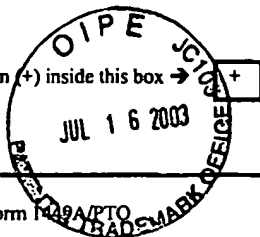
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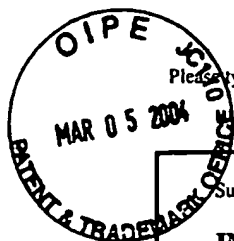
OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS			
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		First Named Inventor	Courtney		
		Group Art Unit	2423 2128		
		Examiner Name	[Not Yet Assigned]		
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